

ANNOUNCING THE

UroLift™ System Physician Gateway

FAQ

REGISTRATION

Q Who must register for the UroLift™ System Physician Gateway?

A. All physicians in the Center of Excellence (COE) or Physician Locator (PL) Program must register for the UroLift System Physician Gateway (“the Gateway”).

Q How do I create a UroLift System Physician Gateway account?

A. Navigate to the UroLift System Physician Gateway by going to www.UroLiftGateway.com. Click on the Create an Account button to get registered and create an account.

Q How do I confirm that I am currently participating in either program?

A. After you click “submit application” and have received email confirmation, you can access your gateway dashboard. The top of the dashboard will state in which program(s) you are an active participant.

Q I am already participating in a program and yet unable to register for the Gateway.

A. You may be unable to complete a Gateway registration if the email address used to register differs from existing Teleflex records. You will see a pop-up indicating your account is under review and will receive an email when it has been approved.

Q How do I know my registration has been completed?

A. You will receive a confirmation email with registration approval.

PROGRAM INQUIRIES

Q How do I apply for the PL Program?

A. If you are interested in applying for the PL Program, you will need to first register for the Gateway. Once approved, you will be prompted to log in and complete the program application.



Q Where can I find the PL Program requirements?

A. Visit www.UroLiftGateway.com and scroll down to PL Information. Click the down arrow to view program requirements.

Q Who do I contact with questions regarding the PL Program?

A. Please contact UroLift@teleflex.com for questions specific to the PL Program.

Q Where can I find the COE Program Requirements?

A. Visit www.UroLiftGateway.com and scroll down to COE Information. Click the down arrow to view program requirements.

Q How do I apply for the COE Program?

A. After you have registered in the Gateway and are able to view your dashboard, you can initiate tracking patient outcomes data by clicking Add Patient Case button or upload an approved IPSS tracker (can be directly downloaded from your dashboard).

Once you have fulfilled the case requirement and the last dial (30/30 patient cases completed) and have attested to the completion of 60 or more cases within your designation timeframe, you can click the Submit for Review button.

Please refer to the resources page for COE Program Requirements: UroLiftGateway.com/resources

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PROGRAM INQUIRIES *cont.*

Q What do I do if I don't remember my password to log into the Gateway?

A. Click on the "Forgot Password" button on the login screen; you can enter your primary or secondary email to reset your password.

Q What happens if I don't meet the COE Program requirements or choose not to re-designate for the COE Program?

A. COE physicians will be notified of their re-designation deadline. If you do not meet the requirements or choose not to re-designate for the COE Program by that time, the COE insignia will be suspended next to your name on the PL. Your file will then be reviewed to determine if you meet the renewal qualifications for the PL Program. If you also do not meet the renewal requirements, you will be suspended from the PL on UroLift.com.

Q How do I remove myself from the PL and/or COE Program/s?

A. On your dashboard, you can request to be removed from the PL and/or COE Program/s by going to Profile Settings and clicking Remove Me from PL or COE Program.

Q What is the designation window for my COE designation and physician education? (Also, for physicians who have been added back for COE redesignation)

A. As an example: New to COE (Status: PL = Active), and COE that did not qualify for redesignation by renewal date.

The window is the date you "Submit for Review" minus 12 months and does not include the month submitted.

EXAMPLE: "Submit for Review" on May 4, 2023 the designation window for COE cases would be May 2022- April 2023. (See image below)

The image shows two calendar grids side-by-side for 2022 and 2023. The 2022 calendar has a yellow highlight on the month of May. The 2023 calendar has yellow highlights on the months of May, June, July, August, and September. This visualizes the 12-month window starting from the submission date in May 2023.

REQUIREMENTS

Q I am missing a physician education requirement for designation/re-designation; how do I satisfy this requirement?

A. You may access qualifying physician education on www.UroLiftGateway.com/resources, which can be accessed via the Gateway homepage or dashboard.

Q I have uploaded 30 cases to meet the IPSS data requirement for COE re-designation, but the Gateway is not accepting all the submitted patients and I'm being asked to submit additional patients. What do I do?

A. COE Program requirements state that a minimum of 60 cases is required, and patient data on a minimum of 30 cases is submitted. Of these 30 cases, the IPSS % improvement must be 40% or greater. If you continue to experience issues, please contact the COE team via email at UroLiftCOE@teleflex.com.

Q What is the re-designation window for my COE re-designation cases and Physician Education?

A. Active COE Redesignation due date minus 12 months, not including month of redesignation.

EXAMPLE: Redesignation date is August 31, 2023 the re-designation window would be August, 2022 – July 2023. (See image below)

The image shows two calendar grids side-by-side for 2022 and 2023. The 2022 calendar has a yellow highlight on the month of August. The 2023 calendar has yellow highlights on the months of August, September, October, November, and December. This visualizes the 12-month window starting from the redesignation date in August 2023.